

From: [Clerk's Office](#)
To: [Clerk's Office](#)
Subject: FW: Help Shape TransLink's 2026 Accessibility Plan
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Attachments: [image004.png](#)
[2026-04-02 Accessibility Plan-Poster.pdf](#)

From: Government Relations <GovernmentRelations@Translink.ca>

Sent: Tuesday, April 14, 2026 3:10 PM

To: David Chesney <DChesney@whiterockcity.ca>; Elaine Cheung <echeung@whiterockcity.ca>; Bill Lawrence <blawrence@whiterockcity.ca>; Christopher Trevelyan <CTrevelyan@whiterockcity.ca>; Megan Knight <mknight@whiterockcity.ca>; Susan Bains <sbains@whiterockcity.ca>; Anthony Manning <amanning@whiterockcity.ca>

Subject: Help Shape TransLink's 2026 Accessibility Plan

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Good afternoon Mayor Knight and Council,

We are updating TransLink's Accessibility Plan to ensure our transit network, facilities, and workplace remain inclusive and easy to navigate for everyone.

Our [2023 Accessibility Plan](#) identified actions and strategies to improve accessibility, based on input from TransLink's accessibility committees and public feedback. The 2026 update will report on our progress and identify new actions and strategies.

We want to hear directly from the public and our customers—especially those with lived experience—to help us identify where we are succeeding and where there are opportunities to improve. The feedback will help shape the 2026 update to the Accessibility Plan.

Learn more about TransLink's Accessibility Plan at translink.ca/accessibilityplan

Feedback can be submitted to Access Transit until May 8:

- By email: access.transit@translink.ca
- By phone: 778.375.7740

We have attached a poster and would appreciate your support in sharing the opportunity to provide feedback with your constituents.

If you have any questions, please reach out to our Government Relations team at Governmentrelations@translink.ca.

Warm regards,

Government Relations

TransLink

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TransLink's Accessibility Plan: We want to hear from you!

We're updating our Accessibility Plan to keep our transit network, facilities, and workplace inclusive and easy to navigate.

Building on the actions identified in the 2023 plan, the 2026 update will report on our progress and outline the actions we are taking to remove barriers.

Your feedback will help us understand what's working and where we can do better, shaping the next phase of our accessibility improvements.

Provide feedback from **April 8 - May 8, 2026:**

Email: access.transit@translink.ca

Call: 778-375-7740

Learn about the Accessibility Plan at:
translink.ca/accessibilityplan