

The Corporation of the
CITY OF WHITE ROCK



COVID-19 Recovery Task Force
AGENDA

Tuesday, January 19, 2021, 4:00 p.m.

City Hall Council Chambers

15322 Buena Vista Avenue, White Rock, BC, V4B 1Y6

***Live Streaming/Telecast:** Please note that all Committees, Task Forces, Council Meetings, and Public Hearings held in the Council Chamber are being recorded and broadcasted as well included on the City's website at: www.whiterockcity.ca

The City of White Rock is committed to the health and safety of our community. In keeping with Ministerial Order No. M192 from the Province of British Columbia, City Council meetings will take place without the public in attendance at this time until further notice.

T. Arthur, Director of Corporate Administration

	Pages
1. CALL TO ORDER	
2. ADOPTION OF AGENDA	
RECOMMENDATION THAT the COVID-19 Recovery Task Force adopt the agenda for January 19, 2021 as circulated.	
3. ADOPTION OF MINUTES	3
RECOMMENDATION THAT the COVID-19 Recovery Task Force adopts the minutes of the December 1, 2020 meeting as circulated.	
4. IMPACT OF COVID-19 ON THE HOMELESS POPULATION IN WHITE ROCK	
The Chief Executive Officer of Sources Community Resource Centres to provide information on the impact of COVID-19 on the homeless population in White Rock.	
5. PROGRAM CONNECTING VOLUNTEERS TO SENIORS	8
The Task Force to brainstorm ideas for community programs connecting	

volunteers to isolated seniors similar to the Keep in Touch Program at the City of Delta.

6. OTHER BUSINESS

7. INFORMATION

7.1. COMMITTEE ACTION TRACKING

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8. 2021 MEETING SCHEDULE

The following meeting schedule was approved by the Task Force at the December 1, 2020 meeting and is provided for information:

- February 16;
- March 16;
- April 20; and
- May 18

9. CONCLUSION OF THE JANUARY 19, 2021 COVID-19 RECOVERY TASK FORCE MEETING

- PRESENT:** B. Hagerman, Community Member
D. Northam, Community Member
S. Crozier, Community Member (entered the meeting at 4:06 p.m.)
K. Bjerke-Lisle, Representative from White Rock Museum and Archives
A. Chew, Representative from White Rock Tourism/ Explore White Rock
A. Nixon, Representative from White Rock Business Improvement Association
A. Spyker, Representative from Fraser Health Authority (entered the meeting at 4:32 p.m.)
D. Young, Representative from Sources Community Resource Society
- COUNCIL:** Councillor A. Manning (Chairperson)
Councillor D. Chesney (Vice-Chairperson)
- ABSENT:** E. Klassen, Community Member
T.J. Dhillon, Community Member
R. Khanna, Representative from South Surrey/White Rock Chamber of Commerce
- GUEST:** Mayor D. Walker
- STAFF:** G. Ferrero, Chief Administrative Officer
C. Isaak, Director of Planning and Development Services
C. Latzen, Economic Development Officer
J. Johnstone, Director of Human Resources
C. Ponzini, Director of Financial Services
E. Stepura, Director of Recreation and Culture
D. Kell, Manager of Communications and Government Relations
K. Sidhu, Committee Clerk
D. Johnstone, Committee Clerk

1. **CALL TO ORDER**

The Chairperson called the meeting to order at 4:04 p.m.

2. **ADOPTION OF AGENDA**

2020-CRTF-40

It was MOVED and SECONDED

THAT the COVID-19 Recovery Task Force amend the December 1, 2020 agenda by:

- Adding under Item 9 Information – City of White Rock Anti-Racial Discrimination and Anti- Racism Policy;
- AND THAT the agenda be adopted as amended.

CARRIED

3. **ADOPTION OF MINUTES**

a) November 3, 2020

2020-CRTF-41

It was MOVED and SECONDED

THAT the COVID-19 Recovery Task Force amends the November 3, 2020 meeting minutes as follows:

- Under Item 7 Brainstorm Session- Festival of Lights:
~~Discussion around the operational challenges with the Festival of Lights. Particularly around light panels, there are still many that need to be purchased for the festival to move forward. It was questioned if the City could assist. It was noted the sales of the light panels are going well and the event would be proceeding.~~

C. Latzen, Economic Development Officer confirmed she had spoken with the President of the White Rock Festival of Lights Society and would continue to do so moving towards the festival. ~~There was also discussion around the differences between the Festival of Lights in White Rock and La Farge Lights which is a drive-thru experience and would not attract crowds~~ There was also discussion around the differences between the Festival of Lights in White Rock and La Farge Lights and it was noted the Festival of Lights is more of a display and a drive-thru experience and would not attract crowds.

AND THAT the minutes be adopted as amended.

CARRIED

Note: S. Crozier entered the meeting at 4:06 pm

4. **SHOP WHITE ROCK SIGNAGE AND COMMUNICATION PRESENTATION**

The Manager of Communications and Government Relations and the Economic Development Officer provided an update on Shop White Rock Signage and communication.

There was discussion on the importance of having an online presence and directing shoppers to shop online as this will help alleviate revenue losses due to the COVID-19 health orders. It was noted there will be a resource list provided on the website page with online shopping links. Task Force members expressed their approval of the “Shop the Rock” slogan.

2020-CRTF-42

It was MOVED and SECONDED

THAT the COVID-19 Recovery Task Force recommend that Council endorse the Shop White Rock Campaign.

Note: A. Spyker entered the meeting at 4:32 pm

5. **EXPLORING FURTHER WAYS TO ASSIST SENIORS THAT ARE NOT ONLINE**

Council referred the following motion from the November 23, 2020 Council Meeting to the COVID-19 Recovery Task Force for discussion:

THAT Council refers to the next meeting of the COVID-19 Recovery Task Force the topic of exploring further ways to reach seniors in addition to online/social media for those that are not online

The Director of Recreation and Culture provided an update on how Recreation and Culture has been assisting seniors during the pandemic. Some initiatives and resources the City has provided include:

- Resource sheet on City Website and shared with Kent Street Community Centre
- Comfort calls with over 500 seniors;
- Outdoor fitness classes with varying intensities;
- 150 volunteer appreciation cards;
- Connect Newsletter;
- Reopened frozen meal sales at Kent Street Community Centre to meet and socialize; and,
- A partnership with White Rock Elementary School for Christmas cards to go out to the Kent Street Community Centre.

There was discussion on how to provide therapeutic counselling services through comfort calls to help with depression among seniors during the winter pandemic months.

Action item: D. Northam, B. Hagerman and S. Crozier to work together as a working group to research what other municipalities are doing through the pandemic and report back to the committee.

It was noted that many holiday events are going virtual for the public to purchase tickets and watch. The Peninsula Arts and Culture Alliance (PACA) Newsletter is a good resource for information and there is a link to it on the City Website. The committee discussed having this newsletter added to the Peach Arch Newspaper and where to source the funding.

Action item: The Chairperson to forward Peninsula Arts & Culture Alliance (PACA) Newsletter to the Task Force for information.

2020-CRTF-43 **It was MOVED and SECONDED**

THAT the COVID-19 Recovery Task Force recommends that Council direct staff to publicize the Christmas Events for the Peninsula Arts and Culture Alliance (PACA) Newsletter and consider placing it in the Peach Arch News utilizing the funds available from the Federal Grant.

CARRIED

6. ASSISTING SENIORS DURING THE HOLIDAYS

This item was discussed during Item 5.

7. BRAINSTORM SESSION

Task Force Members brainstormed ideas surrounding community resiliency as well as supporting local businesses. The following were discussed:

- **COVID-19 Testing Station**

There is a new COVID-19 Testing Station in South Surrey, 3800 King George Highway.

- **West Beach Lights**

There were concerns raised with the lights not working at West Beach. It was noted that they are currently being replaced starting by the White Rock Museum heading west, there will be over 1200 meters of lights replaced with an estimated completion time of next week.

- **Severe Weather Shelter**

Concerns were raised over a Peace Arch News article regarding the severe weather shelter, as there are only 14 beds available and people are being turned away when they space is full. It was noted there has been a struggle to find shelter locations.

Action item: D. Young to report back to the Committee to provide an update on the impact of COVID-19 on the homeless population in White Rock.

8. **OTHER BUSINESS**

None

9. **INFORMATION**

The following items were provided to the Task Force for information:

- **Action Tracking**

- **City of White Rock Anti-Racial Discrimination and Anti-Racism Policy**

The Director of Human Resources provided an overview on the Anti-Racial Discrimination and Anti-Racism Policy that was endorsed by Council. It was noted this policy speaks to anti-discrimination and anti-racism in the City and it commits the City of White Rock to a respectful environment free from racial discrimination and racism.

There was a concern raised with the policy language referring to “People of Colour and Indigenous Peoples” rather than “Black, Indigenous and People of Colour (BIPOC)” and in doing so it does not specifically reference the experience of Black peoples. It was noted the guidelines referenced were from a legal firm who specializes in Human Rights Law. It was also suggested it would be helpful to have a definition list at the end of the policy.

10. **2021 MEETING SCHEDULE**

2020-CRTF-44

It was MOVED and SECONDED

THAT the COVID-19 Recovery Task Force requests an additional meeting to be scheduled for January 8, 2021 at 2:30 p.m.

CARRIED

2020-CRTF-45

It was MOVED and SECONDED

THAT the COVID-19 Recovery Task Force adopt the following 2021 meeting schedule:

- January 19;
- February 16;
- March 16;
- April 20; and
- May 18.

CARRIED

11.

CONCLUSION OF THE DECEMBER 1, 2020 MEETING

The Chairperson declared the meeting concluded at 5:38 p.m.

Councillor Manning, Chairperson

K. Sidhu, Committee Clerk

New community program connects volunteers with seniors

If the COVID-19 pandemic has taught us anything, it's that being isolated from friends and family can really take a toll on one's mental and physical wellbeing. The Delta Police Department (DPD) has recently launched a program aimed at connecting isolated seniors with DPD volunteers.

"I was prompted to bring the Keep in Touch Program to Delta after working with an elderly gentleman with medical issues, and only one living relative, who lives above our North Delta Community Police Office.", says Acting Staff Sergeant (S/Sgt.), John Jasmins. "Seeing how it affected this gentleman when his only relative was hospitalized for a number of months had me thinking that our volunteers are in a great position to reach out to people like him, and try to provide some social and community connection."

The program involves in-house training from the program coordinator to interested volunteers. Once trained, volunteers connect with seniors via phone, Monday to Friday. In addition, the program will hold a social luncheon for all participants twice a year.

Acting S/Sgt. Jasmins notes that for the start of the program, DPD will rely on its civilian employees, but hopes the DPD volunteers will be back at some point over the summer. Any social luncheon would only be organized should BC Government health guidelines regarding COVID-19 allow for such events.

If you know of a senior who could benefit from having a friendly conversation, and would like to be a part of the Keep in Touch Program, please email KIT@deltapolice.ca



2020 COVID-19 RECOVERY TASK FORCE MEETING ACTION TRACKING

Meeting Date	Motion #/ Action Item	Agenda Item # & Title	Committee recommendation/ Action item	Staff/ Member Assigned	Status or Completion Date - <i>Red indicates Completed Items</i> - <i>Grey indicates Defeated Items</i>
2020-06-30	Action Item	Item 6 – Establishing Direction	Committee Clerk to distribute list of recommendations provided by the Marine Drive Task Force to the Task Force for information.	Committee Clerk	Provided to all members via email
2020-07-14	Action Item	Item 7.1 – Reopening the City's Parkade	Staff to look into the status of the Community Centre parkade and provide an update to the Task Force at a future meeting.	Director of Rec and Culture	Completed, Details provided with Aug 25 Agenda Package
2020-07-14	2020-CRTF-03	Item 7.1 – Reopening the City's Parkade	THAT the COVID-19 Recovery Task Force recommends that Council consider requesting staff look at ways to reopen the parkade in a safe and responsible manner as quickly as possible.		To Council at their July 27 th meeting – endorsed by Council. Parkade is reopened.
2020-07-14	2020-CRTF-04	Item 7.1 – Reopening the City's Parkade	THAT the COVID-19 Recovery Task Force recommends that Council consider temporary dividing markings on the pier and promenade to encourage social distancing. Amended THAT the COVID-19 Recovery Task Force recommends that Council endorses temporary dividing markings on the pier and promenade to encourage social distancing.	Director of Engineering and Operations	Completed
2020-07-14	2020-CRTF-05	Item 7.1 – Reopening the City's Parkade	THAT the COVID-19 Recovery Task Force recommends that Council consider ways to enhance and expand its guidance to residents and visitors using the waterfront so that they can maintain their social distancing. This could include, but not be limited to, visual cues and the use of volunteers.		To Council at their July 27 th meeting. Defeated.

Meeting Date	Motion #/ Action Item	Agenda Item # & Title	Committee recommendation/ Action item	Staff/ Member Assigned	Status or Completion Date - Red indicates Completed Items - Grey indicates Defeated Items
			THAT the COVID-19 Recovery Task Force recommends that Council endorse enhancing and expanding its guidance to residents and visitors using the waterfront so that they can maintain their social distancing <u>through visual cues</u> .		Council made a subsequent motion at the July 27 th meeting – endorsed.
2020-07-14	Action Item	Item 6 – Discussion of Items from Previous Meeting	Staff to provide the on-table spreadsheet document to the Task Force for information	Committee Clerk	Provided to all members by email and available on the City website
2020-07-14	2020-CRTF-07	Item 6 – Discussion of Items from Previous Meeting	THAT the COVID-19 Recovery Task Force recommends that Council advocate to the Provincial and Federal governments by sending a letter requesting consideration of extending the Canada Emergency Commercial Rent Assistance (CECRA) program, expanding eligibility requirements and improving the funding delivery method for businesses.		To Council at their July 27 th meeting – endorsed by Council with amendment. Letter sent from Mayor Walker on August 5, 2020.
2020-07-28	2020-CRTF-10	Item 6 – Discussion of Items from Previous Meetings	THAT the COVID-19 Recovery Task Force recommends that Council directs staff to explore an approach of outreach for the community in relation to racism and to ensure that all people feel comfortable and valued in White Rock.		To Council at their September 14 meeting – endorsed.
2020-07-28	ACTION ITEM	Item 6 – Discussion of Items from Previous Meetings	Staff to provide to the Task force census data for White Rock, the City's Respectful Workplace Policy and the policy regarding Racism that the City is working on.	Committee Clerk	Both policies included as on table items to the agenda package and posted to the City website
2020-07-28	ACTION ITEM	Item 6 – Discussion of Items from Previous Meetings	Add Assisting isolated seniors to the agenda for further discussion	Committee Clerk	Added to August 11 meeting agenda
2020-08-11	ACTION ITEM	Item 4 - Discussion of items from previous meeting	Staff to keep the Task Force updated on upcoming events/ activities for the community.	Staff	Ongoing

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2020-08-11	2020-CRTF-11	Item 4 - Discussion of items from previous meeting	<p>THAT the COVID-19 Recovery Task Force recommends that staff look into hosting interactive online games (i.e. bingo) for members of the public.</p> <p>*Action Item* Staff to provide an update on this recommendation when available.</p>	Rec & Culture	Update provided at the August 25 Meeting
2020-08-11	Action item	Item 4 - Discussion of items from previous meeting	Staff to work with communications to develop a one-page document listing online events offered by the City and the Museum.	Communications/ Rec & Culture	Presentation on Sept 22 CRTF on the White Rock Connects Listing
2020-08-11	Action Item	Item 5 – Other Business	Staff to provide Task Force with a link to the 2018-2019 Parking Task Force minutes for their review/ information. (<u>Note</u> : Numbers reflected in the minutes and supporting documents would be realistic up to 2018 and would not be reflective of the impact of COVID-19).	Committee Clerk	Information included on the August 25 Agenda
2020-08-25	2020-CRTF-15	Item 4 – Community Connection Ideas	THAT the COVID-19 Recovery Task Force recommend that Council direct staff to research and develop a gamification program, including low tech options to ensure inclusion, for implementation in the fall of 2020. This would include researching the best options, weigh criteria such as purpose, participation levels, prizes, partners, price, return on investment, budget considerations etc.	To Council	To Council at the September 14 meeting – endorsed. Presentation on Sept 22 CRTF on the White Rock Connects Listing
2020-08-25	Action Item	Item 5 – Impact on Youth Regarding their plans and lives	Chairperson Johanson to provide the seniors information package to the Task Force.	Councillor Johanson	Provided along with September 8 agenda package
2020-08-25	Action Item	Item 6 – Festival of Lights	E. Daly to provide the BC Centre for Disease Control (CDC) COVID-19 Street Rebalancing Guide to the Task Force for information.	Task Force member	Provided along with September 8 agenda package

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2020-08-25	2020-CRTF-16	Item 6 – Festival of Lights	THAT the COVID-19 Recovery Task Force recommend that Council direct the Recreation and Culture Department to look into the possibility of working with the Festival of Lights Society for a 2020 winter festival, keeping in mind physical distancing protocols due to COVID-19.	To Council	To Council at the September 14 meeting – endorsed.
2020-09-08	2020-CRTF-19	Item 4 – Festival of Lights	THAT the COVID-19 Recovery Task Force endorses the 2020 Festival of Lights celebration.	To Council	Endorsed at the September 28 Council meeting
2020-09-08	2020-CRTF-20	Item 5 – Refocusing Priorities	THAT the COVID-19 Recovery Task Force recommends that Council use electronic signage boards and/or physical banners to promote and support local businesses during the pandemic.	To Council	Endorsed at the September 28 Council meeting
2020-09-08	2020-CRTF-21	Item 5 – Refocusing Priorities	THAT the COVID-19 Recovery Task Force recommends that the City look into producing some type of positive messaging thanking the citizens of White Rock for their support of local businesses and encouraging them to continue their support throughout the year.	To Council	Endorsed at the September 28 Council meeting
2020-09-08	Action Item	Item 5 – Refocusing Priorities	A. Nixon, Executive Director of the White Rock Business Improvement Association (BIA) to provide a presentation to the Task Force on previous and upcoming promotions for businesses done through the White Rock BIA.	Task Force Member	Presentation on September 22 Agenda
2020-09-08	2020-CRTF-22	Item 5 – Refocusing Priorities	THAT the COVID-19 Recovery Task Force encourages White Rock City Council to improve access to the beach based on the 8 to 80 principle and ensures that access is available for all people regardless of their mobility challenges	To Council	Endorsed at the September 28 Council meeting

Meeting Date	Motion #/ Action Item	Agenda Item # & Title	Committee recommendation/ Action item	Staff/ Member Assigned	Status or Completion Date <i>Red indicates Completed Items</i> <i>Grey indicates Defeated Items</i>
2020-09-08	Action Item:	Item 5 – Refocusing Priorities	Task Force to continue to brainstorm additional ideas surrounding community resiliency as well as supporting local businesses and to come back with these ideas at the next scheduled meeting. Task Force members to bring back additional ideas surrounding community resiliency for discussion to the next scheduled meeting.	Task Force	Follow-up item added to September 22 meeting Discussion to ensue on Oct 6 meeting
2020-10-06	Action Item	item 7 - The Marine Drive Hump Restabilization Project	Staff to provide additional information to Task Force members on the Marine Drive Stabilization Project at a future meeting.	Staff	Completed, October 6
2020-10-06	Action Item	Item 5 – Brainstorm Session	A.Nixon, Executive Director of the White Rock Business Improvement Association, to investigate the feasibility of a potential “Passport Program” to encourage the public to frequent local businesses and report back to a future meeting.	A. Nixon	
2020-10-06	Action Item	Item 5 – Brainstorm Session	A.Spyker, representative from the Fraser Health Authority to provide information regarding the Provincial Health Order for gatherings and events to the Task Force at a future meeting	A. Spyker	Completed, October 6
2020-10-06	2020-CRTF-29	Item 4 - 2020 Financial Projections on Parking Revenues with COVID-19	THAT the COVID-19 Recovery Task Force recommend that Council consider offering free four (4)-hour parking at the waterfront on east and west beach (including the parkade) from November to January.	To Council	Endorsed at the October 19 Council meeting.
2020-10-06	2020-CRTF-30	Item 6 - Encouraging the Use of Masks in the City of White Rock	THAT the COVID-19 Recovery Task Force recommends that Council positively encourages the use of masks in the City of White Rock.	To Council	Endorsed at the October 19 Council meeting with amendment

Meeting Date	Motion #/ Action Item	Agenda Item # & Title	Committee recommendation/ Action item	Staff/ Member Assigned	Status or Completion Date <i>Red indicates Completed Items</i> <i>Grey indicates Defeated Items</i>
2020-10-20	Action Item	Item 3 – Adoption of Minutes	D. Young to provide suggestions that were not included in the Brainstrom Session of the minutes to the Committee Clerk.	Committee Clerk	
2020-10-20	2020-CRTF-34	Item 4 – Brainstorm Session	THAT the COVID-19 Recovery Task Force recommends to Council that staff investigate the feasibility of three (3) to five (5) temporary comfort stations on Marine Drive and uptown White Rock in partnership with the White Rock Business Improvement Association (BIA) and report back to the Task Force with options.	To Council	Endorsed at the November 9 Council Meeting
2020-10-20	2020-CRTF-35	Item 4 – Brainstorm Session	THAT the COVID-19 Recovery Task Force recommends to Council that staff investigate initial temporary coverings for the current picnic table areas in Memorial Park as well as look into a permanent solution.	To Council	Endorsed at the November 9 Council Meeting
2020-10-20	Action Item	Item 4 – Brainstorm Session	A. Chew, Executive Director for Explore White Rock to investigate a potential partnership with the Explore White Rock Hashtag.	A.Chew	
2020-11-03	2020-CRTF-38	Item 5 – Creating an Online Hub to Promote Virtual White Rock Events	THAT the COVID-19 Recovery Task Force recommend that Council direct staff to investigate the best avenue for an online hub to promote virtual White Rock events.	Staff	Endorsed at the November 23, 2020 Council Meeting
2020-11-03	Action Item	Item 6 – Update on COVID-19 Vaccinations	The representative from Fraser Health Authority to provide links for information on a stronger flu vaccination that is available to the public over the age of 65.	A.Spyker	Completed

Meeting Date	Motion #/ Action Item	Agenda Item # & Title	Committee recommendation/ Action item	Staff/ Member Assigned	Status or Completion Date <i>Red indicates Completed Items</i> <i>Grey indicates Defeated Items</i>
2020-11-03	2020-CRTF-39	Item 7 – Brainstorm Session	THAT the COVID-19 Recovery Task Force recommend that Council direct staff to investigate options to better promote local events and activities.	Staff	Endorsed at the November 23, 2020 Council Meeting
2020-11-03	Action Item	Item 7 – Brainstorm Session	Add Assisting Seniors During the Pandemic as a topic to the November 17, 2020 Recovery Task Force agenda.	Committee Clerk	Completed, on the November 17, 2020 Agenda
2020-11-03	Action Item	Item 7 – Brainstorm Session	The Chairperson, to bring up the topic of social issues with youth during the pandemic at a future Council meeting to discuss solutions.	Councillor Manning	
2020-11-23 Council Meeting	Referral	Referral from November 23, 2020 Council meeting to the Task Force	THAT Council refers to the next meeting of the COVID-19 Recovery Task Force the topic of exploring further ways to reach seniors in addition to online/social media for those that are not online	Committee Clerk	Added to December 1, 2020 Agenda
2020-12-01	2020-CRTF-42	Item 4- Shop White Rock Signage and Communication Presentation	THAT the COVID-19 Recovery Task Force recommend that Council endorse the Shop White Rock Campaign.	Staff	Endorsed at the December 7, 2020 Council Meeting
2020-12-01	2020-CRTF-43	Item 5- Exploring Further Ways to Assist Seniors that are not Online	THAT the COVID-19 Recovery Task Force recommends that Council direct staff to publicize the Christmas Events for the Peninsula Arts and Culture Alliance (PACA) Newsletter and consider placing it in the Peach Arch News utilizing the funds available from the Federal Grant.	Staff	Endorsed at the December 7, 2020 Council Meeting

2020-12-01	Action Item	Item 5- Exploring Further Ways to Assist Seniors that are not Online	D. Northam, B. Hagerman and S.Crozier to work together as a working group to research what other municipalities are doing through the pandemic and report back to the committee.	D. Northam, B. Hagerman and S.Crozier	
2020-12-01	Action Item	Item 5- Exploring Further Ways to Assist Seniors that are not Online	The Chairperson to forward Peninsula Arts & Culture Alliance (PACA) Newsletter to the Task Force for information.	Councillor Manning	Completed December 1, 2020
2020-12-01	Action Item	Item 7 – Brainstorm Session	D. Young to report back to the Committee to provide an update on the impact of COVID-19 on the homeless population in White Rock.	D. Young	On January 19, 2021 Meeting Agenda